

FAQ

Online Water Tanker Booking:

1. For what occasions one can book the online water tanker?

Ans: For special occasions like marriage, death, religious & family functions, social gathering, school function, etc.

2. What are the booking charges of such water tankers?

Ans: The booking charges are Rs 1000/- per water tanker.

3. What is the Payment Gateway?

Ans: Paytm is the current online payment mode.

4. Where can the payment for Water Tanker be made?

Ans: Online payment will be made on <http://djb.gov.in/DJBWaterTanker/>

5. What is the minimum time limit for online booking of water tanker?

Ans: Minimum time limit is 48 Hrs. from the approval of booking request and payment confirmation.

6. Who is to be contacted in case online booked water tanker not received at the venue?

Ans: Junior Engineer/ Zonal Engineer in-charge of the water emergency can be contacted in case of delay or tanker not received at the venue.

7. Who is the approving authority of online water tanker booking request?

Ans: Zonal Engineer is the approving authority of online water tanker booking request.